QFlow

COTS Solution Provider
and Systems Integrator

Core Competencies

QFlow Systems is your all-in-one systems integrator specializing in enterprise-wide document, records, and workflow management solutions, whether on-premise or in the cloud. With QFlow, you can revamp and unify legacy systems, enhance governance and compliance through standardization, and maximize your existing technology investments. As a systems integrator, we seamlessly connect our "single source of truth" Commercial Off-The-Shelf (COTS) platform, Q-Action, with your preferred tools and line-of-business applications. This integration allows you to streamline and automate entire processes – from content creation to disposition – while ensuring compliance with NARA records requirements.

Our Services

- Software Development & Implementation
- Business Analysis and Functional Design
- Program & Project Management
- Systems Integration
- User Onboarding, Training, & Support
- Systems Management & Maintenance

Our Expertise

- Digitalization
- Digitization
- Workflow Management

What Makes Us Different

When you choose QFlow Systems, you experience the efficiency of a "big box" COTS solution combined with the precision of a customized implementation. Our seamless integration with your existing line of business applications and enterprise software, like Microsoft 365, ensures a smooth transition. With a proven track record in successful integrations, we have the flexibility to modify our COTS platform and, as seasoned system integrators, tailor the system to meet your specific needs.

Powerful Automation. Orchestrate and organize your documents, tasks, workflow or any other business object you need without the need to migrate.

Meaningful Association. Ability to associate anything in the app and with anything you've integrated into the app.

Uniquely Yours. No business is the same. The ability to customize the way in which you work best is critical and we've built it into the app.

Past Performance

We provide mission-critical support to U.S. Federal agencies and large commercial organizations with our business process and enterprise document management software.

USDA Rural Development Electronic Customer File and Enterprise Content Management

Contract #: 12SAD123D0005 07/01/23 - 06/30/28 - Full O&M systems support and DM&E for the Electronic Customer File (ECF), Imaging, and Enterprise Content Management (ECM) Systems.

DoD Defense Information Systems Agency (DISA) Electronic Document Management and Workflow

Contract #: HC104718F0067 10/01/18–03/31/24 - Full O&M systems support and DM&E for the Electronic Document and Records Management System for managing contract documentation and procurement workflows.

USDA Rural Development Enterprise Content Management and Correspondence Management

Contract #: 12SAD120C0002 12/30/19–6/30/23 - O&M application and systems support for the RD Electronic Customer File, the Office of the Executive Secretariat Correspondence Management module, and other agency modules of the USDA ECM system.
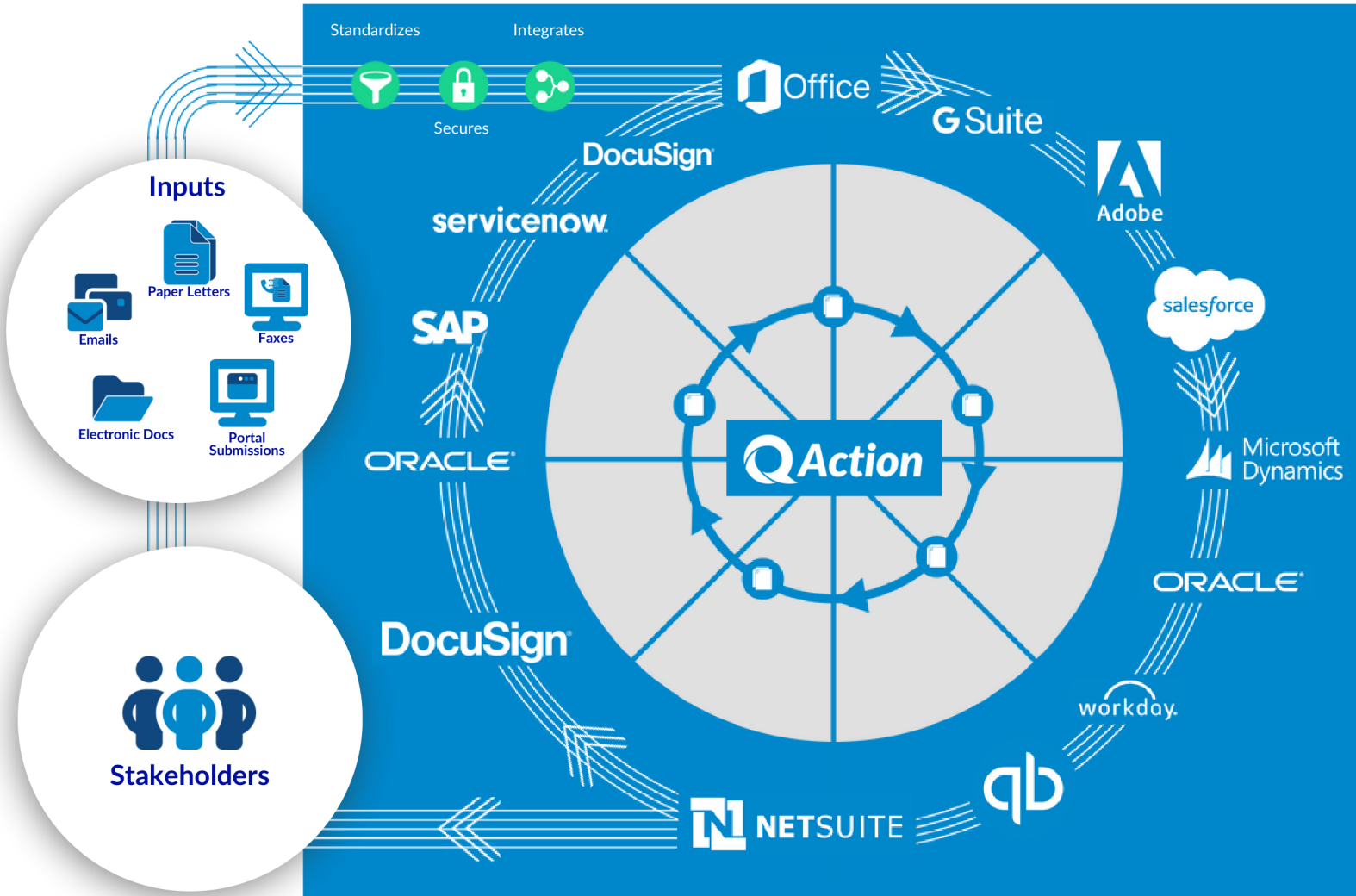
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QAction

Q-Action is the enterprise hub for document, records, and workflow management. Q-Action Automates, Standardizes, Secures, and Integrates all content enterprise-wide and to external stakeholders.

Platform Capabilities

Smart Capture. Digitize & OCR paper alongside electronic content using AI/ML technologies to automate processing.

Document Management. Digital foundation to securely store, manage, and access all your enterprise documents from anywhere.

Workflow Management. Automate simple to advanced business processes and manage cases with no-code workflows configured out of the box.

Records Management. Reduce storage requirements and stay compliant with NARA retention requirements.

Scalable Enterprise Platform. Single sign-on, customize, and integrate with other mission-critical business applications and enterprise tools.

Authority to Operate (ATO)

QFlow maintains and supports ATOs for DISA and USDA. QFlow has the capability to leverage existing instances, deploy in a new instance, or deploy in the cloud. QFlow maintains ATOs based on FedRamp standards and can provide a path to FedRamp authorization with Agency sponsorship.

Company Data

QFlow Systems has over 200 combined years of experience implementing mission-critical solutions including design, development, implementation, training, systems maintenance, and support.

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Past Performance

We provide mission-critical support to U.S. Federal agencies and large commercial organizations with our business process and enterprise document management software.

Past Performance examples include:

USDA Rural Development Imaging System and Enterprise Content Management

Full system support and maintenance of mission critical QFlow applications that help streamline guaranteed and direct loans and grant financial assistance.

Contract #: 12SAD120C0002 12/30/19–6/30/23 - Full O&M systems support and DM&E for the Electronic

USDA Office of the Executive Secretariat Correspondence Management Systems & Workflow

The Executive Correspondence Management Module (ECMM) for USDA allows tracking, managing, routing, and responding to the Secretary's correspondence for all agencies across the country and supports 30,000 users. ECMM Handles high volumes of daily correspondence in multiple forms such as e-mail, phone calls, letters, and helps streamline the segmentation, review, and response processes for all correspondence.

Subset of above USDA RD Contract #: 12SAD120C0002 12/30/19–6/30/23 - O&M application and systems support for the OES Correspondence Management module of the USDA ECM system.
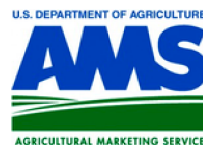
DISA Electronic Document Management System & Workflow

For contract creation through disposition and integration with legacy systems for a completely paperless contracting process. Integrated solution captures and stores all electronic documents, e-mails, and paper documents related to IT procurement for DoD. Records Management also help DISA comply with regulations. Contract files are available to authorized Contract Specialists in multiple locations 24X7.

Contract #: HC104718F0067 10/01/18–03/31/24 - Full O&M systems support and DM&E for the Electronic Document and Records Management System for managing contracts.

Company Data

Founded in 2000, QFlow Systems is headquartered in St. Louis, Missouri. We have over 200 combined years of experience implementing mission-critical solutions including design, development, implementation, training, systems maintenance, and support. To best serve our customers, we leverage our partnerships with Microsoft, Kofax, IBM, and other leading government contractors.

Contact Us

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